

APPLICATION DATA SHEET

APPLICATION INFORMATION

Application Number::	<u>09/975.938</u>
Application Date::	<u>10/15/01</u>
Application Type::	REGULAR
Subject Matter::	UTILITY
CD-ROM or CD-R?::	NONE
Title::	<u>Method And System Of Remote</u> <u>Monitoring And Support Of Devices,</u> <u>Including Handling Email Messages</u> <u>Having Message Types Specified Within</u> <u>the Email Message</u>
Attorney Docket Number::	205850US-2
Request for Non-Publication?::	YES
Total Drawing Sheets::	30

INVENTOR INFORMATION

Applicant Authority Type::	INVENTOR
Primary Citizenship Country::	United States
Status::	FULL CAPACITY
Given Name::	Tetsuro
Family Name::	Motoyama
City of Residence::	Cupertino
State or Province of Residence::	California
Country of Residence::	United States
Street of Mailing Address::	829 Stendhal Lane
City of Mailing Address::	Cupertino
State or Province of Mailing Address::	California
Country of Mailing Address::	United States
Postal or Zip Code of Mailing Address::	95014

Applicant Authority Type:: INVENTOR
Primary Citizenship Country:: United States
Status:: FULL CAPACITY
Given Name:: Avery
Family Name:: Fong
City of Residence:: Castro Valley
State or Province of Residence:: California
Country of Residence:: United States
Street of Mailing Address:: 25797 Annie Ct
City of Mailing Address:: Castro Valley
State or Province of Mailing Address:: California
Country of Mailing Address:: United States
Postal or Zip Code of Mailing Address:: 94552

CORRESPONDENCE INFORMATION

Correspondence Customer Number:: 22850

REPRESENTATIVE INFORMATION

Representative Customer Number:: 22850